# **Key Facts Statement (KFS)**

Credit Card - Gold

			Detail	s			
Criteria	Minimum Age		18 <b>(Omani)</b>		18 <b>(Expat)</b>		
	Maximum Age		70 (	70 <b>(Omani)</b>		60 <b>(Expat)</b>	
	Minimum Salary		300 OMR				
	Minimum limit		500 OMR				
	Maximum limit		5K OMR			MR	
Document Required	A		gainst Salary	Against Deposit		Retired Customer	
	For All	<ul><li>Salar</li><li>Salar</li></ul>	ry assignment (issued last 2	<ul><li>Application f</li><li>Lien Deposit</li></ul>		<ul> <li>2 times salary</li> <li>Application form</li> <li>Salary assignment letter (issued last 2 month) for expatiate EOSB should be mention and it should cover the Card limit</li> </ul>	
	Omani	ani Civil ID for Omani's					
	Expat	•	Б				
Product Features	<ul> <li>Rewards Program</li> <li>Medical &amp; Travel Assistance</li> <li>Easy Payment Plan</li> <li>Credit Shield</li> <li>NBO Merchant Offers www.nbo.om/en/Pages/Offers/Home.aspx?csrt=3793102019857238006</li> <li>NBO Visa Offers Download (Xperience) APP</li> </ul>						
	Annual Fee					OMR 21	
	Supplementary Annual Fee					OMR 15.750	
	Interest Rate against salary					1.5% per month	
	Interest Rate against Deposit				1.66% per month		
Credit Card Fees & Charges	Card Replacement Fee					OMR 10.50 OMR 5.250 for the Sadara segment)	
	Cash Advance Fee					3.15% of the amount withdrawn or OMR 3.675 whichever is higher	
					First 3 months are fee.		
	Credit Shield					• 0.59 % starting from 4 month.	
					Mandatory at the age of 60		
	ATM Balance inquiry				OMR 1.050		
	Late Payment Fee (No Payment)				OMR 5.250 per month		
	Overdue Fee (Partial Payment)				OMR 5.250 per month		
	Over limit Fee				OMR 5.250 per insatnce		
	Temporary Limit Enhancement ( Bonus )				OMR 10.5		
	Foreign Transa made in currer	action Fe ncies oth	e (Applies to all transaction er than OMR )		2.75%(2.5% for Sadara Priority Banking & Private Banking)		
	EPP on Mobile for 6 month /12 month				5.25% / 7.35%		
	EPP Cancellation					% of the amount	

## **Key Facts Statement (KFS)**

Charge Back Fee OM

Charge Back Fee	OMR 10.5
Duplicate of statement over 3 months	OMR 0.525

#### **Disclaimers**

- 1. All Fees mentioned above are mentioned on Bank's website www.nbo.om (Download Centre Schedule of Charges) and are inclusive of Value Added Tax (VAT). A VAT of 5% shall be applicable on all Fees levied by the Bank and will be billed along with the Fee and charged in the monthly Statement of Cards.
- 2. The banks Consumer Rights and Responsibility Charter and the General Terms and Conditions are published on the Bank's website <a href="https://www.nbo.om">www.nbo.om</a>

### **Key Terms**

- 1. **Credit Shield** is an optional insurance program designed to protect you from the liability of paying the outstanding amount on your Credit card in the event of Critical illness.
- 2. **Easy Payment Plan** allowing the members to make large transactions on cards with option to pay back in equal monthly installments 6 or 12 months with 0% interest.
- 3. **Flexible Payment Plan** were card outstanding can be paid as little as 5% of the amount due every month, or part of the balance, or the entire amount.
- 4. **Free Annual Fee** depend to the total spend over the year, 100% of annual fee will be waived if the total spend more than 1500OMR.
- 5. **Margin Period Hold**: 10% of the Card limit will be blocked for 35 days from the date of cancelling the card then it will be refund to the funding account.
- 6. Card Limit maximum allowed amount for each Cardholder as agreed by the bank
- 7. Available Limit: remain available credit amount left
- 8. **Minimum Due**: minimum amount required to be paid before the payment due date
- 9. **Billing Cycle**: the number of days between the last statement date and the current statement days. The bank defined 3 billing cycle.
- 10. Due Date: the day of paying the minimum due amount of the statement issued that month
- 11. **Interest Rate**: it's the paid cost for borrowing money and this will apply incase the outstanding is not fully paid on due date.
- 12. Late Payment: Fee that will apply in case you have missed the payment in due date

**Lost, Stolen Card and Unauthorized Transactions**: If your card is lost or stolen, block the card using the Bank's mobile banking application or internet banking. Alternatively, you can also contact our 24X7 call center at 24770000 to block and request for a replacement card.

#### More details on terms and condition please visit www.nbo.om

By signing the KFS, I hereby agree that I have read and understood the account features, benefits, and applicable charges.

Name of Consumer	Consumer CIF#	Branch Name	Branch Staff Name		
Date & Signature of Consumer		Date & Signature of Sta	Date & Signature of Staff		